

# WINTER WONDER RIDE FAQ'S

## **CAN I RENT A BIKE?**

Onbikes will have a **very** limited amount of bikes for rent. Bike rentals can be purchased on our ticket site for \$15, while supplies last. We also encourage the use of Coast Bike Rentals located throughout the area.

## **WHEN IS THE ANNUAL BIKE BUILD?**

Announcements on the 2021 Santa's Bike Shop are coming soon!

## **WHAT IS INCLUDED IN THE VIP EXPERIENCE?**

- Premium viewing area of entertainment featuring special guests to be announced
- Unlimited open bar
- VIP Bike Valet
- Access to VIP Restrooms
- All-you-can-eat from some of your favorite local vendors
- WWR10 commemorative t-shirt
- More surprises coming soon

## **WHAT TYPE OF FOOD WILL BE AT WINTER WONDER RIDE?**

The Winter Wonder Ride exclusively features local restaurants. GA ticket holders will be able to purchase food from a variety of local vendors. For VIP ticket holders, food is included with ticket and available in the VIP area. Food offerings are coming soon!

## **IS THE WINTER WONDER RIDE KID-FRIENDLY?**

Yes! Kids 12 and under are free. Kids in the VIP area must be accompanied by a parent at all times.

## **CAN I LEAVE MY BIKE OVERNIGHT?**

Yes! The Winter Wonder Ride features a bike valet with overnight security. You have until 11:00am the following day (December 12<sup>th</sup>) to pick up your bike.

## **WHERE DO I PARK?**

The Winter Wonder Ride does not have dedicated parking. We recommend the William Poe Garage located at 800 N Ashley Dr, Tampa, FL 33602 or find available street parking.

### **CAN I PURCHASE TICKETS AT THE EVENT?**

Yes, tickets can be purchased at the EventLive trailer at the entrance to Curtis Hixon Park. We do expect this event to sell out ahead of time, so we encourage pre-purchasing your tickets.

### **WHAT ITEMS ARE NOT PERMITTED?**

#### **Please leave the following items at home:**

- Alcohol (we will have plenty of drink options on site)
- Glass containers
- Any motorized scooters, motorized bikes, Segways, or other forms of powered transportation
- Weapons, illicit drugs and other contraband

### **ARE THERE ANY ADDITIONAL POLICIES?**

No unauthorized vending. onbikes reserves the right to deny entry or remove from the event anyone in violation of these policies.

### **CAN I BRING MY PET?**

Pets are welcome although not encouraged due to heavy bike traffic. All pets must be leashed, or otherwise under the physical control of a person at all times. Pets in the bike ride must ride in a basket. Pets must be well-behaved at all times. Pet owners are required to pick up after their pets and properly dispose of all pet droppings in trash receptacles.

### **HOW CAN I GAIN CREDENTIALS FOR A PRESS PASS?**

Yes, please send your contact information to [sarah@onbikes.org](mailto:sarah@onbikes.org) along with a link to your publication and related media.